



2017

Year End Review



Our mission is to support children and families who have escaped abusive situations. We provide donated furniture and household goods to clients of domestic violence services and other agencies as these families begin new independent, productive lives in safe environments.



Annual Report Executive Summary

2017 was another busy year for the FreeStore as we helped families begin new lives. The FreeStore served 229 families in 2017. Of the 229 families served in 2017, 92 (40%) were domestic violence clients. In addition, we served 6 clients who were recent releases from Iowa Correctional Institution for Women. In total, we served 662 persons in 2017 of which 397 were children.

The number of domestic violence clients we served in 2017 was down from previous years. This was because of fewer referrals to us which we believe to be driven in large part by a lack of affordable housing. In addition to fewer apartments available to these clients, the funding used to help them locate to these apartments has been reduced. The end result is longer stays in domestic violence shelters.

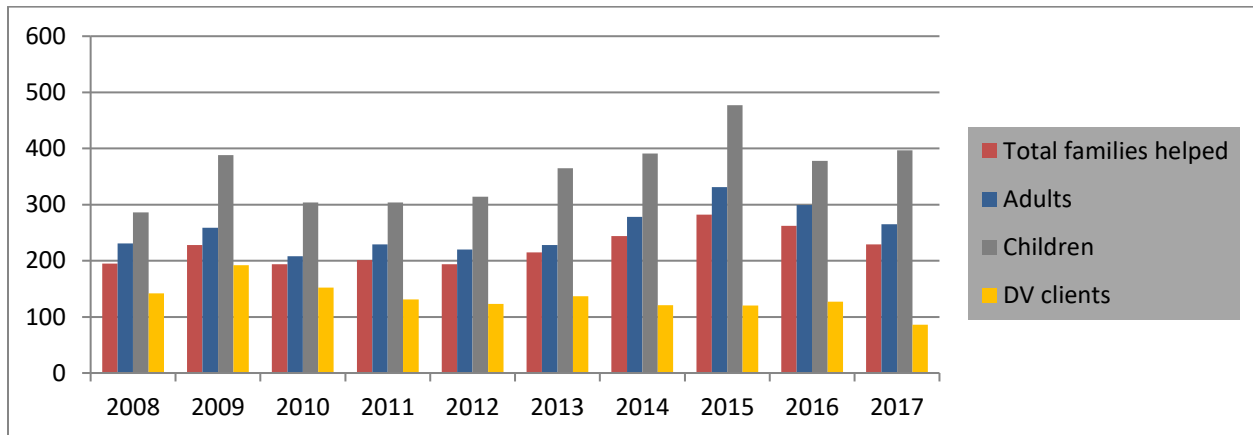
The FreeStore delivered about 331,000 pounds of furniture and household goods in 2017 which we estimate to be worth approximately \$389,000. We served clients in central Iowa with most of them in Polk County but we also served clients in Story, Jasper and Dallas counties.

The FreeStore operates with 0 paid employees and around 100 volunteers. Our 2017 actual expenses were around \$83,000. Major expenses were for warehouse rental, truck maintenance, and purchase of items for clients. All but around \$7,300 of our expense was direct client assistance.

Our income for 2017 was over \$106,000. The majority of our income comes from donations from individuals and grants. About \$10,000, or around 8% of income, comes from a small charge for our services to non-domestic violence clients. An IRS 990 form will be available in late 2018 for review.



10 year View of Client Data



Families	Total families helped	Adults	Children	DV clients
2017	229	265	397	92
2016	262	299	378	127
2015	282	331	477	120
2014	244	278	391	121
2013	215	228	365	137
2012	194	220	314	123
2011	201	229	304	131
2010	194	208	304	152
2009	228	259	388	192
2008	195	231	286	142

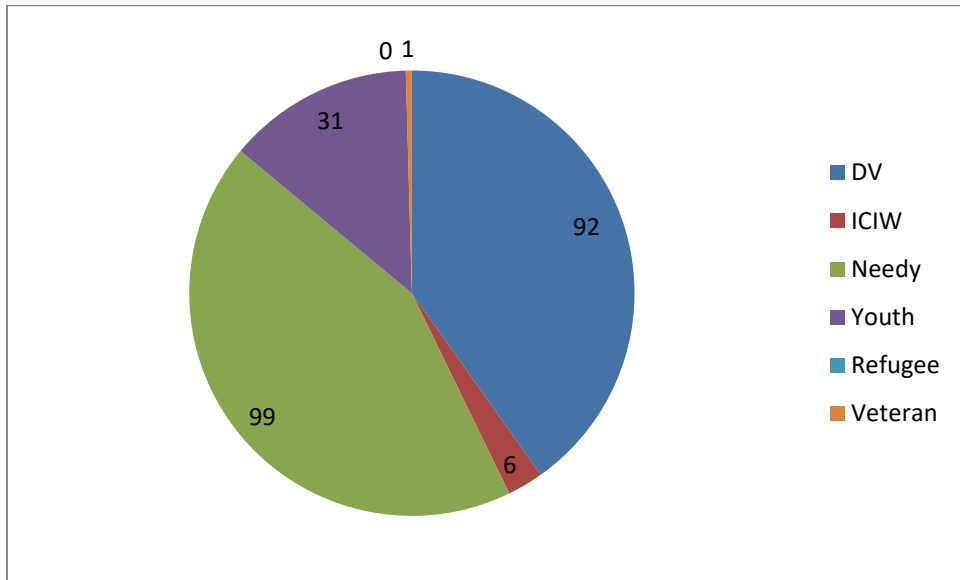


Client Data by Family Type

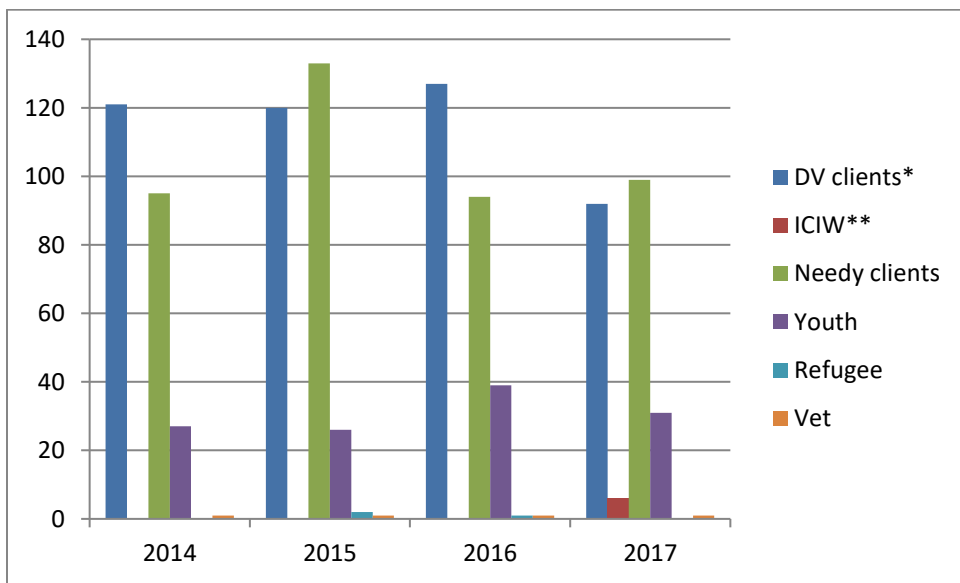
Families		2014	2015	2016	2017
Total families helped		244	282	262	229
Adults		278	331	299	265
Children		391	477	378	397
DV clients*		121	120	127	92
ICIW**					6
Needy clients		95	133	94	99
Youth		27	26	39	31
Refugee		0	2	1	0
Vet		1	1	1	1
Shipped \$/family		\$1804	\$1744	\$1652	\$1440
Tons/family		0.85	0.81	0.78	0.66

*The FreeStore served Domestic Violence clients from Assault Care Center Extending Shelter and Support (ACCESS), Children and Families of Iowa – Domestic Violence Services (CFI-DVS), Crises Intervention and Advocacy Center (CIAC), Latinos for a New Dawn (LUNA), and Monsoon United Asian Women in Iowa [in 2017.

** Released from Iowa Correctional Institution for Women.



Client Type in 2017



Change in Client Type Over 4 Years



Family Description - 2017

		Requests	Women	Men	Children
Families with Children	74%				
Single parent		142	140	2	319
2 Adult Families		27	49	5	76
3 Adult Families		1	3	0	2
Families with no children	26%				
Single		52	42	10	
2 Adult Families		7	11	3	
3 Adult Families		0	0	0	
		229	245	20	397

62% of our clients are single parents with children.

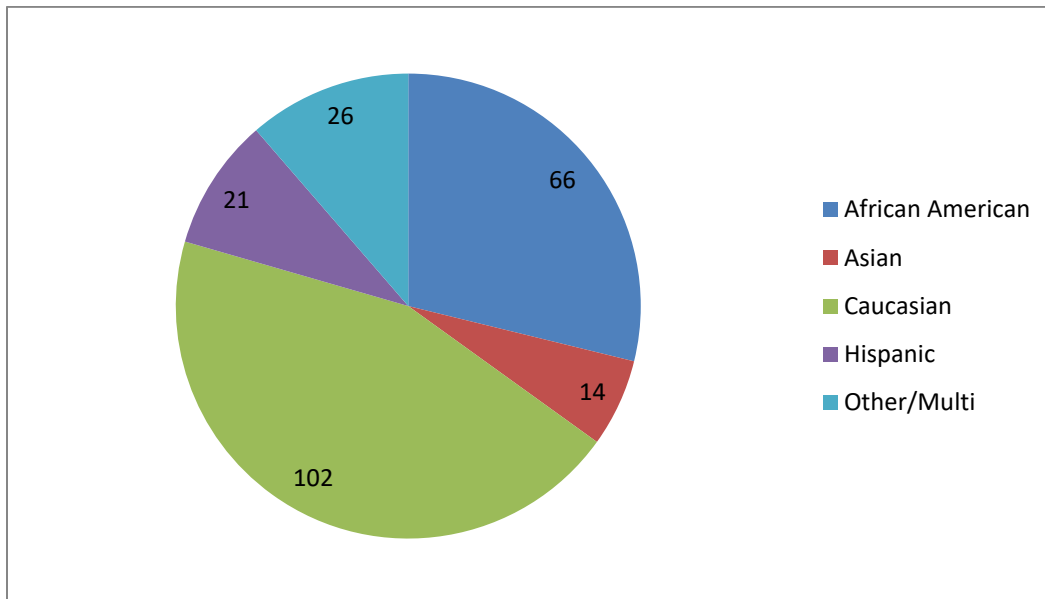
Client Data by Need – 2017

		DV	ICIW	Needy	Youth	Refugee	Veteran
Families with Children	74%						
Single Parent		61		74	7	0	0
2 Adult Families		7		16	4	0	0
3 Adult family		1		0	0	0	0
Families with no children	26%						
Single		16	6	14	15	0	1
2 Adult Families		1		1	5	0	0
3 Adult families		0		0	0	0	0
Totals		92	6	99	31	0	1
Percentages		40%	3%	43%	13.5%		0.5%



Client Ethnicity in 2017

	Ethnicity	Client Requests	Percentage
	African American	66	29%
	Asian	14	6%
	Caucasian	102	45%
	Hispanic	21	9%
	Other/Multi	26	11%
Total		229	





Distribution of Client Requests by Age of Head of Household

Ages	Number	Percentage
Under 19	22	10.1%
20-29	81	36.6%
30-39	74	28.4%
40-49	23	13.2%
50-59	13	8.9%
>60	15	2.7%
	228*	

*1 client did not list age



Family sizes in 2017

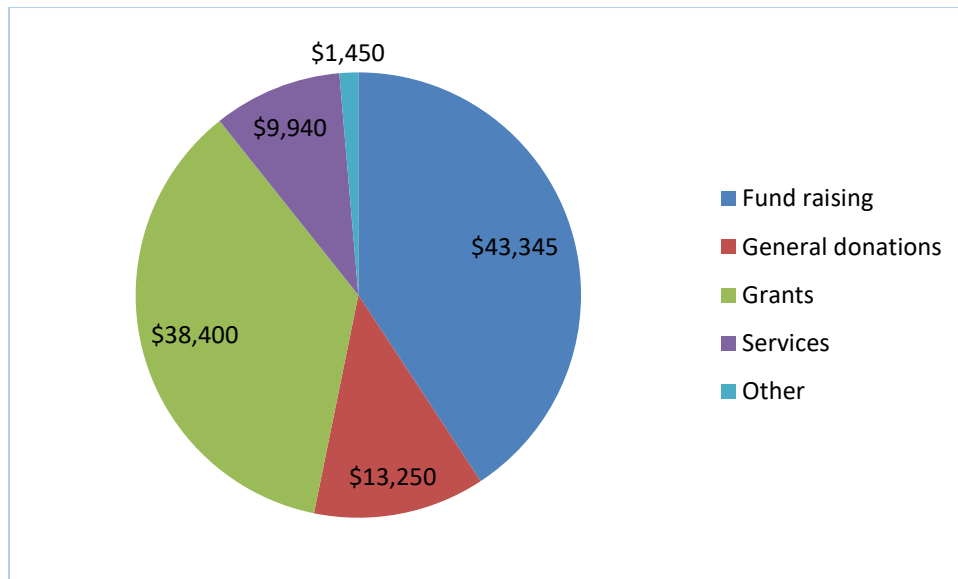
	Families	Family Size	Percentage
	52	1	23%
	59	2	26%
	48	3	21%
	33	4	14%
	15	5	7%
	14	6	6%
	7	7	3%
	1	8	<1%
Total	229		

- FreeStore served 229 families in 2017.
- 23% were single person families
- 74% had between 2 and 6 members
- 4% had between 7 and 10 members



2017 Cash Revenue

Fund Raising	\$43,345
General donations	\$13,250
Grants	\$38,400
Services	\$9,940
Other	\$1,450

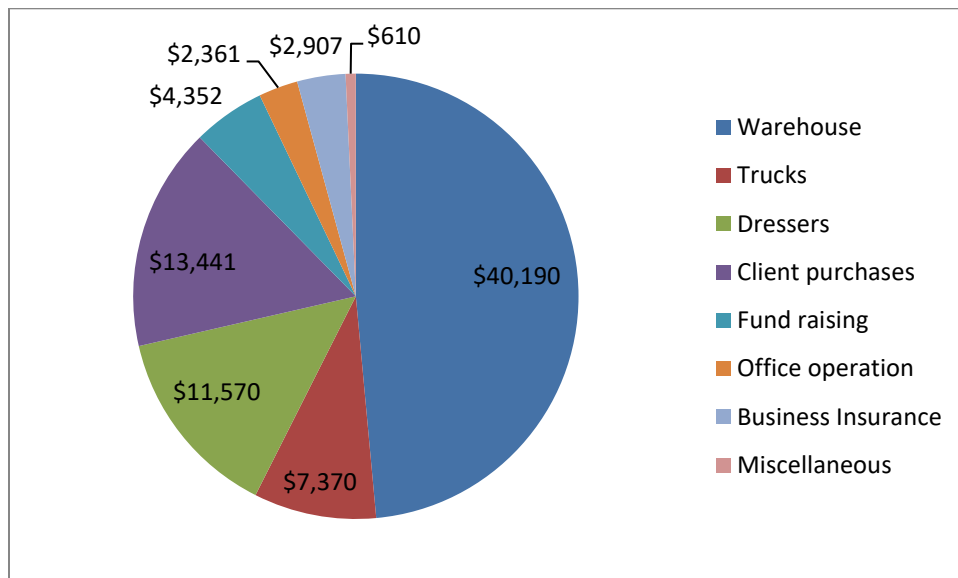


Unaudited results.



2017 Expenses

Warehouse	\$40,190
Trucks	\$7,370
Dressers for Kids	\$11,570
Purchases for Clients	\$13,441
Fund Raising	\$4,352
Office operation	\$2,361
Business Insurance	\$2,907
Salaries	\$0
Miscellaneous	\$610



All but \$7,327 of expense goes directly to client assistance.

Unaudited results.



Agencies	2017	County	Needs
ACCESS	19	Story	DV
ARL	1	Jasper	Agency
ARL	8	Polk	Agency
CFI	6	Polk	Needy Family
CFI-DVS	62	Polk	DV
Child DevCen	1	Polk	Youth
CIAC	4	Dallas	DV
CommSupport Adv	1	Polk	Needy Family
DAV	1	Polk	Agency
DHS	9	Polk	Needy Family
DowntownDisciples	1	Polk	Needy Family
EyerlyBall	6	Polk	Needy Family
Highland Pk Church	1	Polk	Needy Family
HolyTrinity	1	Polk	Needy Family
Home,Inc	1	Polk	Needy Family
IHYC	26	Polk	Youth
Joppa	3	Polk	Agency
LUNA	5	Polk	DV
LUNA	1	Polk	Agency
MainstreamLiving	1	Polk	Agency
MIFTC	37	Polk	Needy Family
Monsoon	4	Polk	DV
MtHebronChurch	1	Polk	Needy Family
OrchardPlace	4	Polk	Needy Family
PolkCoFADSS	27	Polk	Needy Family
PrimHealthCare	2	Polk	Needy Family
Refugee Rest	1	Polk	Agency
Sequel	1	Polk	Needy Family
St. Johns	1	Polk	Needy Family
St. Timothy Episcopal	1	Polk	Needy Family
St. Timothy Episcopal	5	Polk	IA Corrections
StVincentdePaul	33	Polk	Agency
TrinityMethChurch	1	Polk	IA Corrections
UrbanBicycleFM	3	Polk	Agency
UrbandaleCAT	1	Polk	Needy Family
VA Hospital	1	Polk	Needy Family
WDMSchool	1	Polk	Needy Family

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